



ACM Swimming Pty Ltd
ABN 68615943970

Terms and conditions:

Enrolment form

An enrolment form must be completed for every participant. Please update your details as necessary.

Payment

Payment in full is to be made 3 days' prior to the lesson. Fees and charges are reviewed every calendar and/or financial year and are subject to change. Pool entry fees (if applicable) are to be paid to reception of the pool facility (please note that this is separate to ACM Swimming). All fees are non-refundable.

Cancellation / change policy (applies to any change or cancellation)

Public pool

- 72 hours (3 days) notice prior to the start of the scheduled lesson – no charge.
- Less than 72 hours (3 days) but more than 24 hours' notice – \$30 of your lesson fee will be credited to your next lesson.
- Within 24 hours' notice prior to the start of the scheduled lesson – \$10 of your lesson fee will be credited to your next lesson.
- No notice – full fee will be charged.

Private / backyard pool

- 24 hours' notice prior to the start of the scheduled lesson – no charge.
- Cancelling due to rain or a storm is no charge, please give us appropriate notice.
- No notice – full fee will be charged.

If you are late to your lesson, we will not be making up any time.

Storms (for outdoor pools only)

In the event of an electrical storm in and outdoor pool, lessons will be ceased immediately due to safety reasons. Make-up lessons will be offered at ACM Swimming's discretion.

Safety / hygiene

A participant and/or parent/guardian must agree to the following requirements:

- Participants who have been in any COVID-19 hotspot or tested positive must not attend their lesson until medically cleared to do so
- Children who are not toilet trained must wear an industry recommended aqua nappy
- Participants should have gone to the toilet, rinsed off any sand/mud/food, taken off loose band aids and blown noses prior to entering the pool.
- Children must be placed in their class and picked up at the end of each class by an adult.
- Participants should wear goggles and consider tying long hair back or wearing a swimming cap.
- Participants are not to attend classes if they are suffering from any illness e.g. conjunctivitis, fever, vomiting, diarrhoea, ring worm, head lice or urinary tract infection.

Gift vouchers: non-refundable and not redeemable for cash. Expiry is 1 year from date of purchase.